



**Namorgy Network Solutions, LLC**



**Namorgy Network Solutions LLC** was started specifically to help small businesses with their IT needs, letting them focus on the business and grow. We know that your small business is big business to you. Our goal is to help you reach your potential - not just with fixing problems, but by preventing them in the first place; And by consulting with you on your company's future direction and how strategic technology initiatives can help you reach your goals.

Our **Geek By The Week<sup>™</sup>** services can be tailored to meet your needs and budget. So naturally, our clients come in a variety of shapes and sizes, with needs from small to large. But they all need one thing: Courteous, responsive, knowledgeable, and reliable IT that provides quality customer service. We know that Business is about relationships. **We treat you like a friend, not a number.**

**If that sounds like you, give us a call today.**



**Managed Services**



**Outsourced Helpdesk**



**Backup Solutions**



**Business Phones**

**If you want it to run  
Better, Faster, Safer, Longer<sup>™</sup>**

**972-454-0029**

**Namorgy Network Solutions, LLC**  
Home of "Geek By The Week"<sup>™</sup>

**[www.NNSIT.com](http://www.NNSIT.com)**

# Managed Services



## What is a Managed Services Provider?

A managed services provider (MSP) offers both management and support of IT network-based services, applications and equipment.

As businesses become increasingly dependent on IT, the need for a reliable MSP that allows business owners and employees to focus on their core functions has become critical.

The key element is that it is preventive and proactive in nature, for a flat monthly fee.

## From Reactive to Proactive with Managed Services

**“Among current users of managed services, 46% of firms have trimmed their annual IT expenditures by 25% or more as a result of their shift to managed services, including 13% that have slashed annual IT expenditures by 50% or more on the IT functions they have given over to an MSP.”**

- CompTIA, Trends in Managed Services study

### Reactive IT Services Model

1. An IT issue is detected.
2. You contact your IT solution provider.
3. Once you reach your IT provider, you describe the issue as you understand it.
4. If the issue cannot be resolved via email or phone, your IT provider will need to travel to your location.
5. Once at your location, the issue is properly diagnosed.
6. The issue is resolved.

### Proactive IT Services Model

1. An RMM tool conducts oversight of your network and IT assets 24/7.
2. The RMM tool alerts your MSP to a potential issue or an issue about to occur.
3. A centralized dashboard allows for remote diagnosis and remediation of the issue by the appropriate technician—without disruption to your business flow!

## What Can We Do For You?

We provide proactive IT managed services using a remote monitoring and management (RMM) platform to continually monitor the health and performance of your IT network—without any kind of disruption to your employees’ activities. You can trust us to deliver the level of managed services your business needs to ensure a stable and secure IT environment. Our proactive services model will eliminate business disruptions and give you peace of mind knowing that your networks are always secure and operational with fewer surprises and unexpected expenses.

# Outsourced Helpdesk

## Not Outsourced ... *Partnered with*



As businesses become increasingly dependent on IT, the need for a reliable IT Support that allows business owners and employees to focus on their core functions has become critical. Delegating the support of your IT infrastructure to a trusted partner lets you focus on your business.

From simple software installations and end user questions to full network management and support, we can help you with both your day-to-day needs, and the kind of IT projects that drive your growth.

## Achieve Peace of Mind with a trusted IT partner

**“ The cost aspect is one of the biggest factors that makes it so popular for businesses — they can actually save money long term because they are paying for IT services only when they need it, rather than paying for an employee who may or may not be dedicated to IT work at all times while on the clock. All things considered, outsourcing tends to be less expensive than hiring a full-time IT professional in-house..”**

- Business.com, IT Support: In-House or Outsourced?

In House IT Services Model	Outsourced IT Services Model
<ol style="list-style-type: none"><li>1. Locate qualified employees.</li><li>2. Train and certify these employees to ensure they stay up on new trends and processes.</li><li>3. Pay employee a wage that retains them.</li><li>4. Provide ample workspace and access to equipment and funds.</li><li>5. Provide the required tools such as computer, phone, Internet access, etc.</li><li>6. Pay for all the equipment used to do their job.</li></ol>	<ol style="list-style-type: none"><li>1. No hiring or HR issues.</li><li>2. No cost of training or supervision.</li><li>3. Cheaper than hiring full time.</li><li>4. Remote access anytime anywhere.</li><li>5. Flat monthly fees mitigate the rollercoaster of unexpected IT budget expenses.</li></ol>

### What Can We Do For You?

Your IT infrastructure and your data are your lifeline. You need to work with someone you can trust. We provide affordable remote Helpdesk and onsite IT services to fully support your PCs and network; Trustworthy, courteous, responsive, knowledgeable, and reliable IT that provides quality customer service. Come build a relationship with us.

# Backup Solutions



## Secure Cloud backup for Business Continuity

Your data is critical to your daily business operation. Modern business continuity planning means having reliable data backup.

Manual backups are prone to human error which can be disastrous for your data retention. Onsite backups are still vulnerable to the top 4 reasons you need a backup: Fire, Flood, Theft and Virus.

Our secure, offsite, HIPAA, PCI and ISO compliant online backups can ensure your business is still up and

running tomorrow.

## Encrypted and Stored Safely in the cloud

**“Stockpiling backups at your primary business site means you might be unable to recover them when the need arises, since they will likely be exposed to the same danger as your primary files. Off-site backups are a good way of ensuring the ability to recover.”**

- TechTarget industry Experts

### Traditional Backup Model

1. Requires staff for maintenance, review & testing.
2. Prone to human error.
3. Prone to backup media failure.
4. Typically not encrypted or secure.
5. Vulnerable to top 4 reasons you need a backup:  
*Fire, Flood, Theft & Virus.*
6. Can't capture offsite data from mobile users.

### Secure Cloud Model

1. Complete Server backup & recovery.
2. Geo-redundant data centers.
3. Encrypted & cloud hosted.
4. Easy, automatic backup.
5. Centralized management.
6. Optimized performance.
7. No capital expense.

## What Can We Do For You?

Ensure that your business has a future. We provide affordable, cloud hosted, encrypted, secure, file based and Bare Metal Recovery (BMR) disaster proof data backup solutions. We use ISO certified storage facilities where more than 50 of the fortune 1000 companies across 35 countries store their data securely.

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# Business Phones



## **Traditional Professional Quality, with a modern mobile twist**

You are mobile, your phones should be too. As businesses, your image is your reputation. How you sound is just as important as your marketing materials.

We offer professional business phone solutions, cloud hosted and administered, with fortune 500 class auto-attendant menus and announcements to make you sound as good as you look.

## **Be professional Scalable and Mobile with Hosted VOIP**

**“VoIP (Voice over Internet Protocol) phone systems make good sense for small businesses. In fact, recent research finds that more than one-third of all businesses are now using a VoIP phone system, with the vast majority of those being businesses with fewer than 50 employees”**

- Business News Daily

<b>Traditional In House PBX Model</b>	<b>Hosted VOIP Services Model</b>
<ol style="list-style-type: none"><li>1. Requires legacy phone lines.</li><li>2. Requires inhouse space to install.</li><li>3. Requires separate cabling.</li><li>4. Premium for LD Calls.</li><li>5. Prone to Power Failure.</li><li>6. Administrative hassles.</li><li>7. High Capital Expense.</li></ol>	<ol style="list-style-type: none"><li>1. No phone line fees.</li><li>2. Enhanced softphone capabilities.</li><li>3. Maintenance free and easily scalable.</li><li>4. FREE domestic LD</li><li>5. Power &amp; Internet outage proof.</li><li>6. Easy administration.</li><li>7. SMS TXT, Email, Video &amp; chat capable.</li><li>8. Mobile App.</li></ol>

### **What Can We Do For You?**

We provide remote scalable, worry free, cloud hosted VOIP PBX solutions that have all the features of a fortune 500 PBX at affordable small business prices. Free domestic long distance and unlimited minutes included. If you need a quality, scalable, professional sounding business phone system, loaded with features at an affordable monthly rate, look no further.

# Affordable Pricing



## Managed Services

Silver Plan at  
**\$65/mo/PC** ⌘ 1

- 24x7 Monitoring
- Weekly PC Updates
- Weekly PC Deep clean
- Anti-Virus included
- Done nightly; No interruptions
- Hourly services can be Included
- + Webfiltering**
- + Advanced EDR protection available**
- + Advanced Risk Intelligence**



## Outsourced Helpdesk

**\$160/hr** ⌘ 2

- Use as needed
- Phone, email or web
- Fast Remote Support
- Onsite Support in DFW
- Detailed Ticket info
- Billed in 15 min Increments
- +25% Discount for Managers Services Users**



## Backup Solutions

Starting at  
**\$15/mo** ⌘ 3

- Encrypted
- Disaster Isolated
- Virtual Full Backups
- Bare Metal Restore (BMR) capable
- Self manageable web portal
- FREE daily reports
- FREE Software
- FREE installation
- + Boot verification available**



## Business Phones

**Call For Quote**

- Auto-Attendant IVR
- Caller ID
- Hold / Park / Transfer
- Call Recording
- Web App / PC App
- Mobile App
- FREE Domestic LD
- FREE unlimited Minutes

*All prices are before taxes and fees*

⌘ 1 All MSP plans include automated cleaning, update maintenance, monitoring, anti-virus, and 15 minutes of hourly service per month per company.

⌘ 2 Additional fees may apply for travel, after hours, weekends or Holidays.



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